

USER MANUAL

Stance Analyzer™

Companion Animal Health®



Please read the entire User Manual before attempting to operate this device.

If you have any questions or problems with this device, please contact:

LiteCure® Customer Care

US and Canada: 1-877-627-3858 ext.1500

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www.companionanimalhealth.com/page/support-page

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Thank you for choosing the Companion Stance Analyzer. The Stance Analyzer is designed to help veterinary professionals measure the standing percentage of weight distribution, which may aid in the diagnosis of lameness, assessment of treatment effectiveness and serve as an effective client communication tool.

1. IMPORTANT SAFETY INFORMATION

This section provides safety guidelines and safety-related statements to operate the Stance Analyzer safely and effectively. Additional safety guidelines and statements appear throughout this manual. Follow all printed guidelines, warnings, and cautionary statements when using the Stance Analyzer.

Conventions Used in this Manual - Various Warnings, Cautions, and Notices



WARNING: Specific or potential danger. If ignored or compromised, the situation could result in serious injury.



CAUTION: Possible problem with the device associated with its use or misuse. Problems include, but are not limited to, device failure or damage to the device.

NOTE: Offers guidance for the optimal application and usage of the device.

Safety Precautions



WARNING: Do not place a pet on the Stance Analyzer without the pad cover in place. Toe and toe nails may become stuck in the seam or edge of the Stance Analyzer.



WARNING: Risk of explosion if remote battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.



CAUTION: The platform control module should be placed in an area where it cannot drop or fall.



CAUTION: Do not immerse any part of the unit in water. Do not pour water directly on any part of the unit.



CAUTION: The system should not be placed near water, moisture and/or humidity.



CAUTION: Modifications, changes or repairs performed by unauthorized centers or groups will void the Stance Analyzer Warranty.

2. HOW IT WORKS

This Companion Animal Health Stance Analyzer objectively detects and quantifies the percentage of weight a patient places on each limb giving the veterinary practitioner valuable information for further diagnostic workup and/or evaluating treatment options. The unit measures the pet's total body weight, percentage of weight distribution, and center of gravity. The Stance Analyzer app captures samples at a 40 Hz sampling rate. The software allows the data to be saved and printed in order to share a pet's progress with his or her owner. The Stance Analyzer is effective for pets weighing 5 lbs. up to 300 lbs.

3. COMPONENTS

Platform with Cover



**Platform Control Module -
PC USB cable**



Remote



Platform Control Module



Laptop



4. SETTING UP THE STANCE ANALYZER

Placement

1. Choose a flat, level and hard floor surface for the placement of the Stance Analyzer platform that is within five to six feet of the Companion Animal Health (CAH) issued laptop and approximately two to three feet away from walls or objects.



CAUTION – Do not move the platform using the cover only; the entire platform should be picked up and moved.



CAUTION - The system should not be placed near water, moisture and/or humidity.

NOTE: When not in use the Stance Analyzer may be stored on its side, but take care not to drop it.

2. Ensure the plastic cover is covering the platform with the Companion logo in the top left-hand corner of the platform, which is located in the quadrant for left front limb placement.



WARNING – Do not place a pet on the Stance Analyzer platform without the cover in place.



CAUTION – Do not immerse any part of the unit in water. Do not pour water directly onto any part of the unit.

Assembling the Stance Analyzer System

1. Locate the following items:

a. Platform Control Module



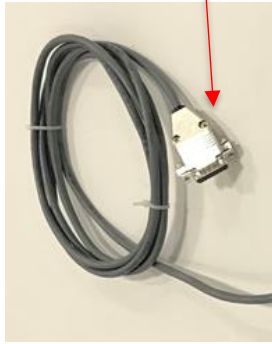
b. Stance Analyzer platform cable & connector



c. Platform Control Module - PC USB cable



2. Plug the female connector of the Stance Analyzer platform cable into the male



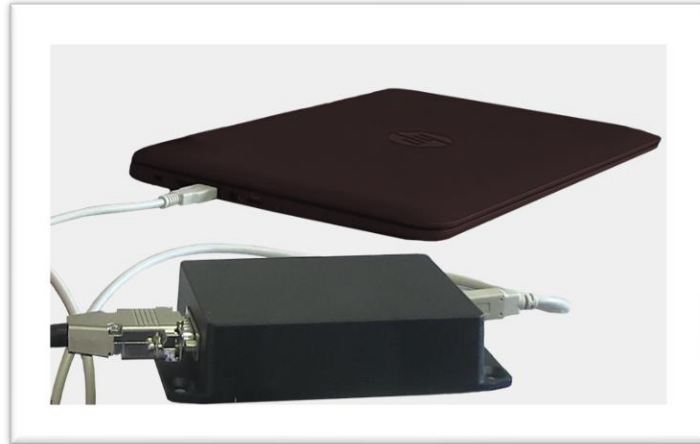
connector of the Platform Control Module and tighten the screws on each side of the cable connector to keep them connected.

3. Plug the square male connector of the Platform Control Module - PC USB cable into



the Platform Control Module female USB connector.

4. Plug the flat USB end of the Platform Control Module - PC USB cable into one of the USB ports of the laptop.



Remote Control

A remote control is provided for the Stance Analyzer to capture standing weight bearing data for a patient without having to step away from the patient or the device.





CAUTION – The remote control should be placed in a safe protected area, where it cannot accidentally drop or fall.

5. STANCE ANALYZER SOFTWARE OVERVIEW



Starting the Stance Analyzer Software



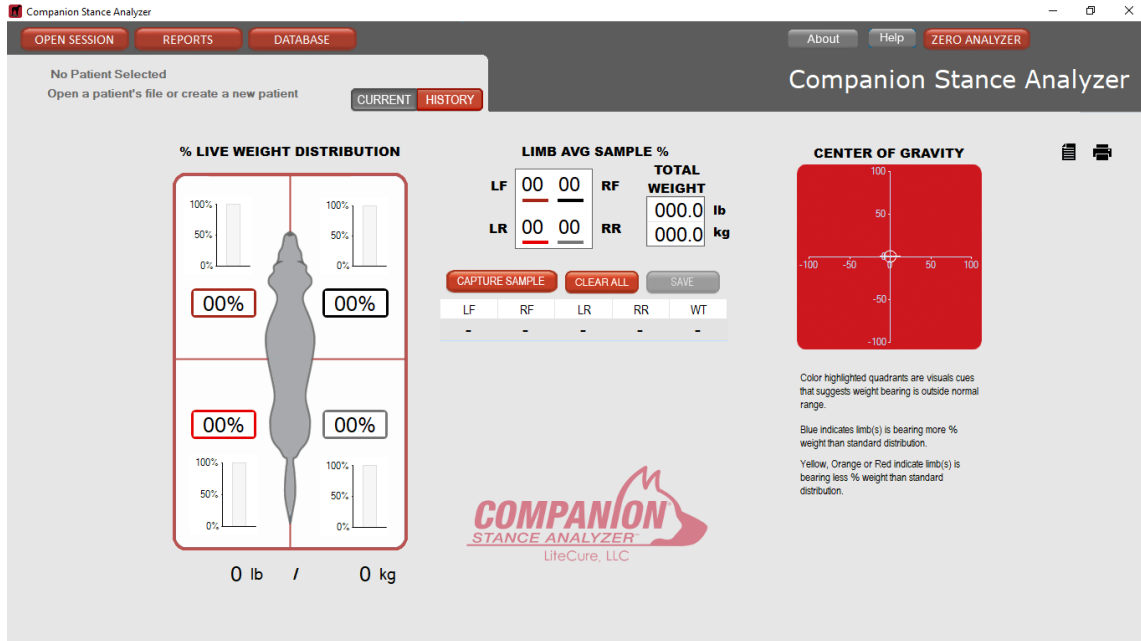
CAUTION: DO NOT attempt to download or add any additional programs to the Companion Animal Health issued laptop as it may interfere with the function of the Stance Analyzer software. The laptop is for Stance Analyzer use ONLY.

1. Before turning on computer, please plug computer into an outlet and charge if necessary.
2. Open up computer and press the  on the keyboard to turn the computer on.
3. Press [Enter].
4. From the Desktop, double click the Stance Analyzer icon .



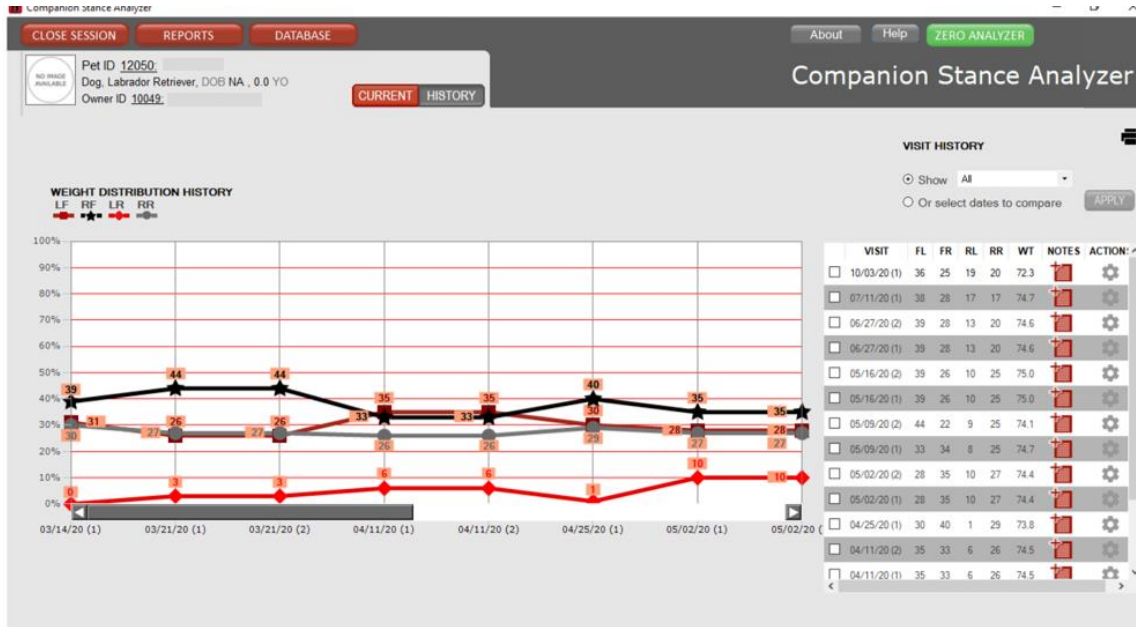
5. You will receive a prompt: "Do you want to allow this app from an unknown publisher to make changes to your device?" Click [Yes]
6. At the end of each day close the Stance Analyzer app by clicking either the  Companion Stance Analyzer dropdown in the upper left corner or the  in the upper right corner.

Current Tab Display Definitions



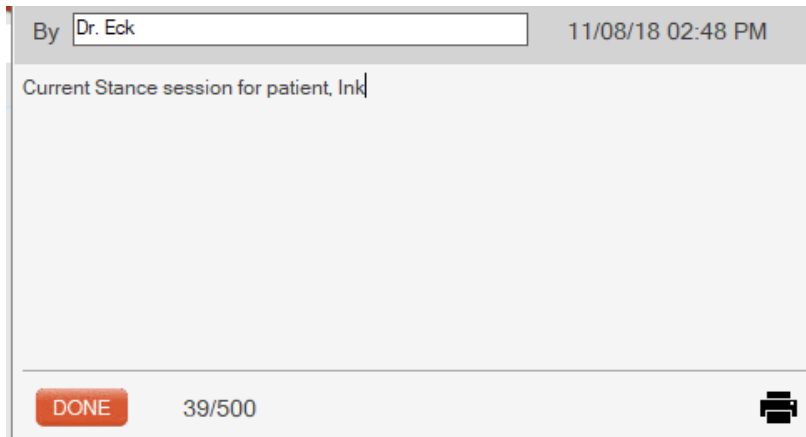
1. Weight Distribution – This area on the left side of the screen displays the percentage of weight-bearing distributed for each of the patient’s limbs (Left Front, Right Front, Left Rear, Right Rear) and total weight. This is a real-time view.
2. Center of Gravity Graph – This graph, located in the upper right of the screen, displays the patient’s instantaneous Center of Gravity, in real time, using a dot that is in constant motion while the patient is standing on the platform.
3. Quadrant Highlights Color Key:
 - Blue = any % above standard distribution
 - Yellow = 1% less than standard distribution
(i.e., 29% for forelimbs, 19% for hindlimbs)
 - Orange = 2% less than standard distribution
 - Red = 3+% less than standard distribution



History Tab Display Definitions




1. History Tab– This section displays the date, four averaged numbers of each limb and the total body weight for each date data was collected. The user can also select specific dates to be displayed on the Weight Distribution History Graph for comparison.
2. Avg Captured Samples – The Avg Captured Samples area, in the middle of the screen, shows snap shots of the collected samples with the average for each limb represented as LF, RF, LR, RR accordingly, as well as the total weight. The most recent samples are displayed. Scroll down to view older samples.

Notes and Printer Icons



Notes Icon  – Click this icon to make notes for a specific patient session when performing a stance analysis. Click  to save patient note to the Weight Distribution History.

Printer Icon  – Click this icon to print screen for Current patient session or the Weight Distribution History page.

Main Page Definitions



1. **Open Session Tab** – Click this tab to search for an existing owner/patient or to create a new owner/patient profile.
2. **Reports Tab** - Click this tab to export or print patient records or delete patients from database.
3. **Database Tab** - Click this tab to export the database to a CSV file, backup database to a USB, restore the entire database, or to migrate an older Stance Analyzer database to a New Stance analyzer database.

6. CONDUCTING A STANCE ANALYSIS

Zero Analyzer for Weight Measurement

1. With no weight on the platform, click **ZERO ANALYZER** in upper right-hand corner of screen.



2. The red [Zero Analyzer] button will display **PLEASE WAIT...** until complete.

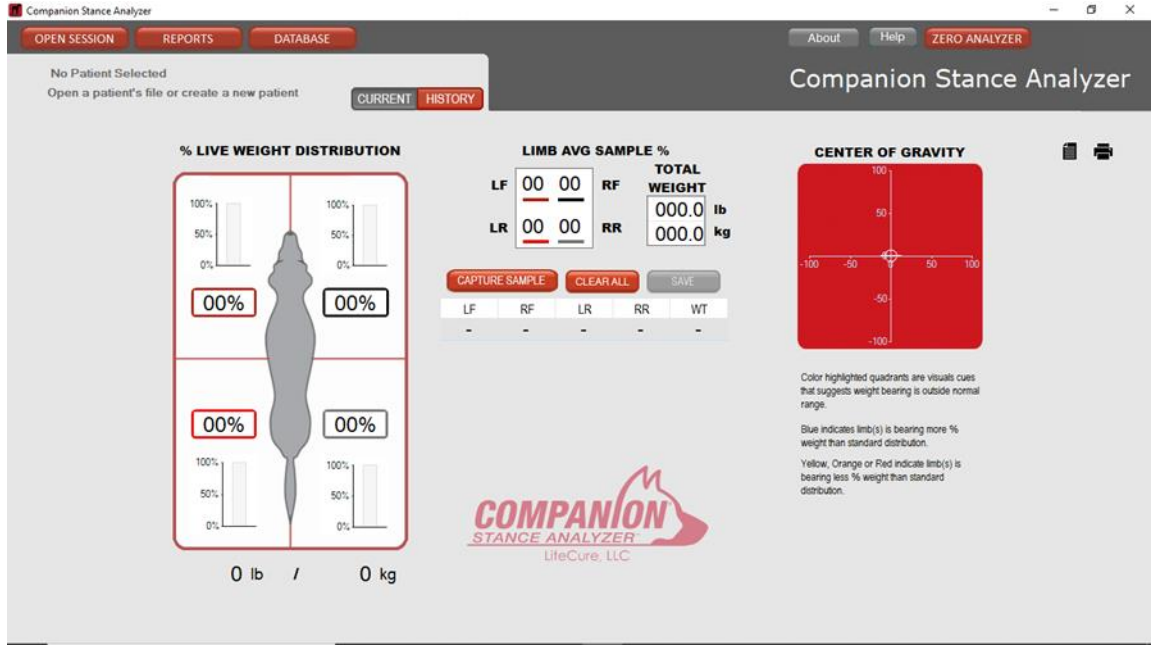


3. The yellow [Please Wait] button will display **ZERO ANALYZER** when completed successfully.

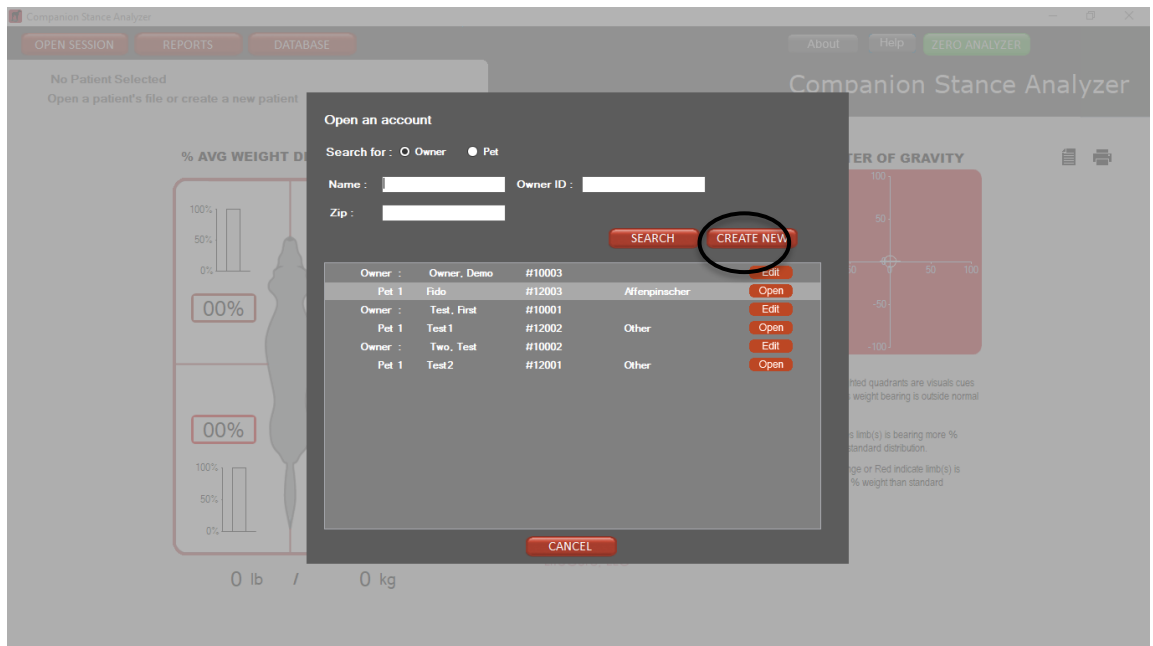


Setting Up A New Owner/Patient

1. Click **OPEN SESSION** tab in top left-hand corner of screen.



2. To create a New Patient, click **CREATE NEW** and add Owner Information.



3. The Software will automatically assign an Owner ID number to each new owner.

NOTE: You must add a minimum of the first and last name of the pet owner.

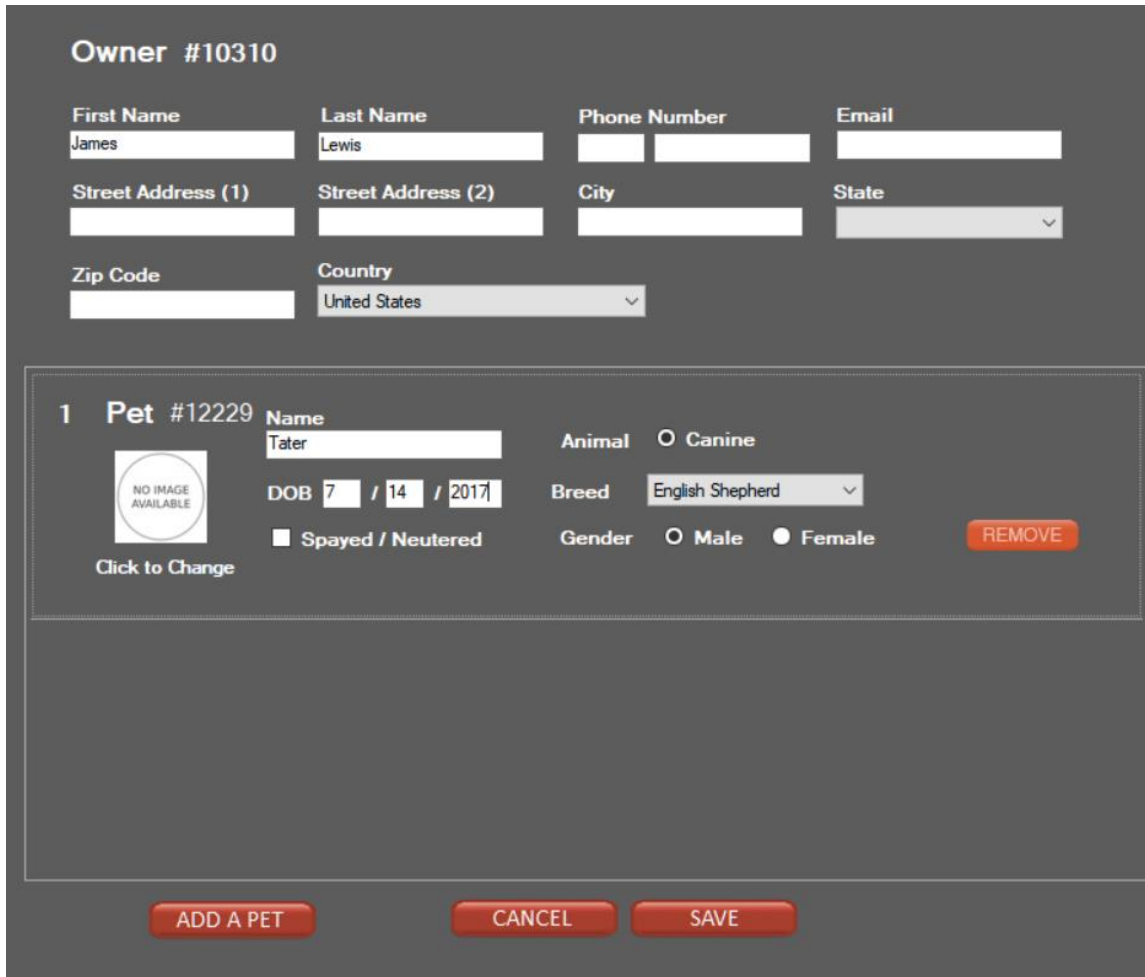
Owner #10310

First Name	Last Name	Phone Number	Email
James	Lewis		
Street Address (1)	Street Address (2)	City	State
Zip Code	Country		
	United States		

ADD A PET CANCEL SAVE

4. To add a New Patient to the Owner, Click . The App automatically assigns an ID number for each pet.

NOTE: The App will not allow any fictitious Dates of Birth. i.e. 30 in February.



Owner #10310

First Name: James, Last Name: Lewis, Phone Number: [], Email: []

Street Address (1): [], Street Address (2): [], City: [], State: []

Zip Code: [], Country: United States



1 Pet #12229

Name: Tater, Animal: Canine, Breed: English Shepherd, Gender: Female, Male, Spayed / Neutered

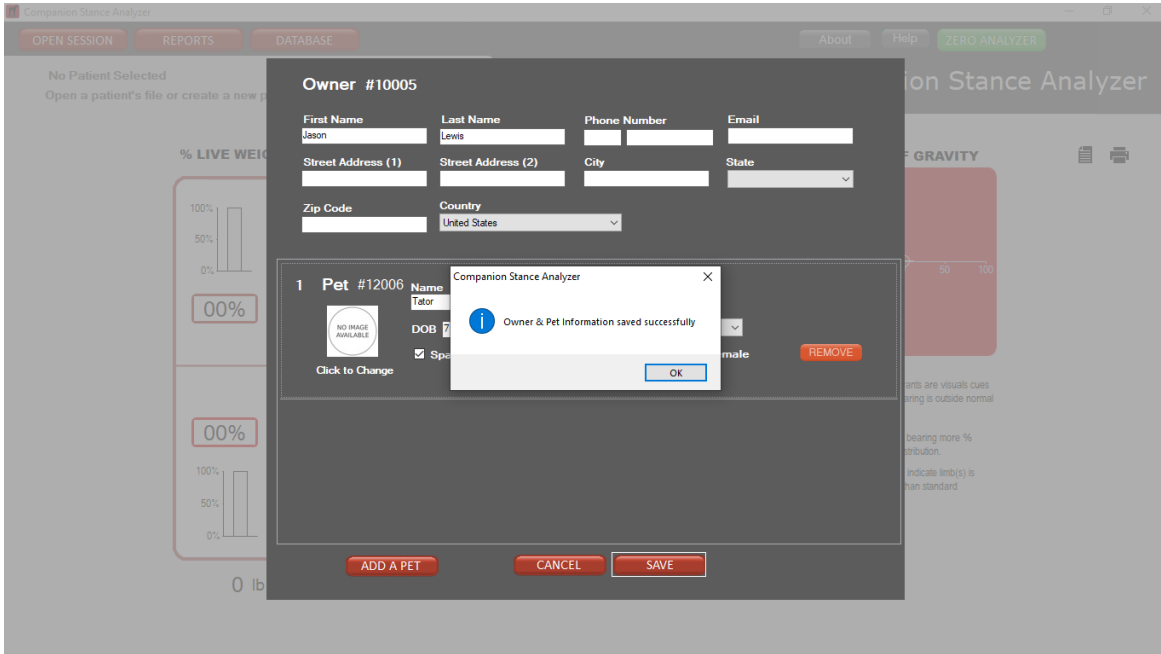
DOB: 7 / 14 / 2017

REMOVE

ADD A PET, CANCEL, SAVE

5. Click  to add patient photo. The app will display a new window and a picture can be uploaded from Documents folder
6. Click  when all information has been entered.

7. You will receive a prompt: "Owner & Pet information saved successfully." Click [OK].

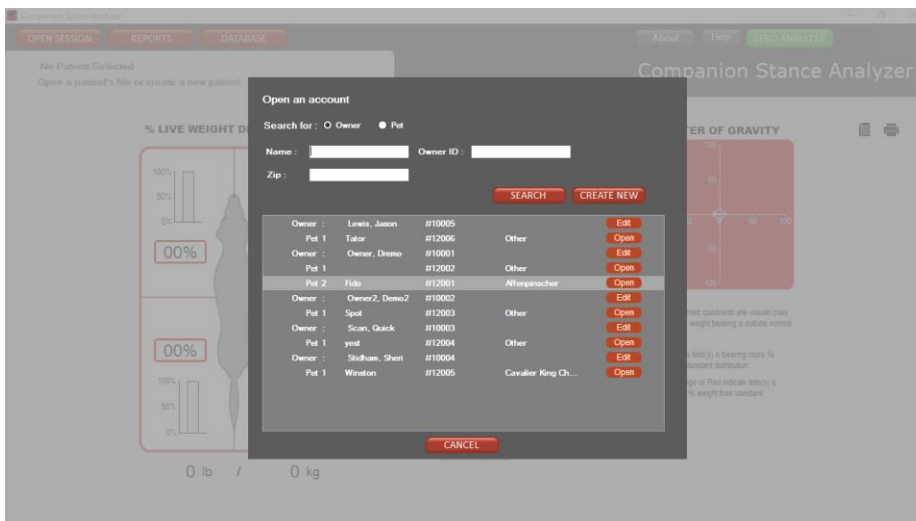


New Patient –Quick-Stance Analysis Option

1. You have the option to take a Stance Analysis to quickly assess whether a new patient exhibits early lameness before setting up the patient profile.
2. If patient’s weight distribution warrants further assessment, simply press **SAVE** and set up new patient profile as outlined above.

Opening Existing Owner/Patient Information

1. Click **OPEN SESSION** tab in top left-hand corner of screen.



2. Search an Existing Owner by entering [Owner's Name], [Owner ID Number], or [Zip Code] or search an Existing Pet by entering [Pet Name] or [Pet ID Number].
3. Select the proper patient record by clicking **Open** next to name of pet being analyzed.
4. You will receive a prompt: "Verify no weight exists on the stance pad, then click the Zero Analyzer button." Click [OK].
5. Patient record information will be located in the upper left-hand corner of the screen.

Companion Stance Analyzer

Pet ID **12005**: **Winston**
 Dog, Cavalier King Charlie... DOB 5/22/2015, 5.7 YO
 Owner ID **10004**: Stidham, Sheri

% LIVE WEIGHT DISTRIBUTION

LIMB AVG SAMPLE %

TOTAL WEIGHT

CENTER OF GRAVITY

Color highlighted quadrants are visual cues that suggests weight bearing is outside normal range.

Blue indicates limb(s) is bearing more % weight than standard distribution.

Yellow, Orange or Red indicate limb(s) is bearing less % weight than standard distribution.

Patient Data Collection

1. Walk patient onto Stance Analyzer platform, with his or her head facing the Companion Animal Health logo, and place one paw in each quadrant. Ensure patient is standing as stable and square as possible prior to collecting data.



Weight Distribution



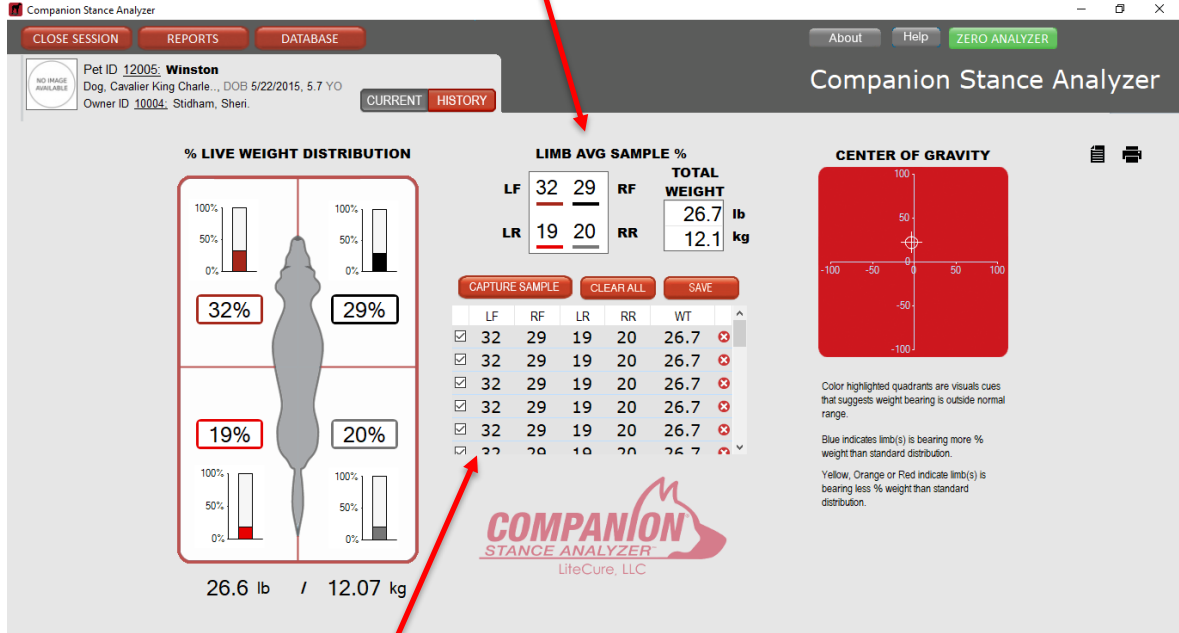
1. With the patient standing still, with one paw in each quadrant, using the remote, press the top left Button [1] once to capture one Weight Distribution sample or the bottom right Button [2] once to capture multiple (25) Weight Distribution Samples with each click. The Stance Analyzer captures samples at a 40 Hz sampling rate.

When using the remote, there is an associated beep to give an audible confirmation that sample(s) were captured. You will hear a short beep for a single capture and a longer beep for multiple captures. Beep volume is easily adjusted (or muted) using the normal Windows volume controls

You can also left click the **CAPTURE SAMPLE** button on the screen to capture individual samples or right click the **CAPTURE SAMPLE** on the screen to capture multiple (25) samples

NOTE: Take a minimum of 15 single samples or 2 multiple samples for more accurate averaging.

- Averaged Data is displayed in the Limb Avg Sample % Box above the line items of all captured data.

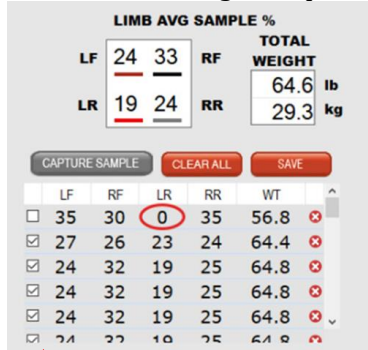


The screenshot shows the Companion Stance Analyzer interface for a dog named Winston. The pet information includes: Pet ID 12005, Dog, Cavalier King Charles Spaniel, DOB 5/22/2015, 5.7 YO, Owner ID 10004, Stidham, Sheri. The interface displays the following data:

- % LIVE WEIGHT DISTRIBUTION:** A central silhouette of a dog is surrounded by four bar charts showing weight distribution for LF (32%), RF (29%), LR (19%), and RR (20%).
- LIMB AVG SAMPLE %:** A table showing averaged data for each limb: LF (32, 29), RF (26.7 lb, 12.1 kg), LR (19, 20), and RR (26.7 lb, 12.1 kg).
- TOTAL WEIGHT:** 26.6 lb / 12.07 kg.
- CENTER OF GRAVITY:** A red square plot with a central point and axes ranging from -100 to 100.
- Table of Captured Samples:** A table with columns for LF, RF, LR, RR, and WT. The first row shows values 32, 29, 19, 20, 26.7. A red arrow points to the 'Limb Avg Sample %' box above this table.


All captured samples (both individual and multiple captures) are included in the Limb average sample percent calculation.

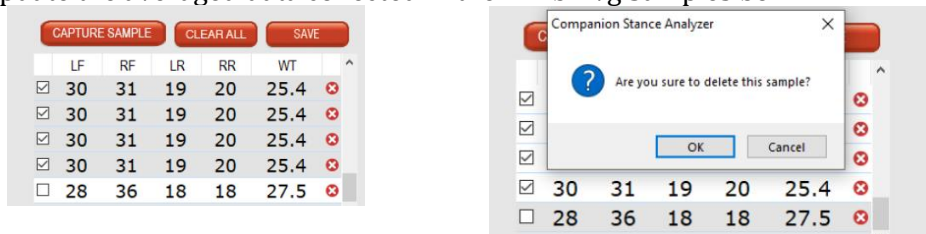
- The Stance system automatically calculates the mean average produced from values for each quadrant and “unselects” samples outside the average. The “unselected” data points are removed from the limb average sample % and Total Weight calculations.



This screenshot shows a close-up of the 'Limb Avg Sample %' box and the sample table. The averaged data is: LF (24, 33), RF (64.6 lb, 29.3 kg), LR (19, 24), and RR (64.8 lb, 29.3 kg). The sample table has columns LF, RF, LR, RR, and WT. The first row shows values 35, 30, 0, 35, 56.8. A red circle highlights the '0' value in the LR column. A red arrow points to the checkmark in the first column of the table.

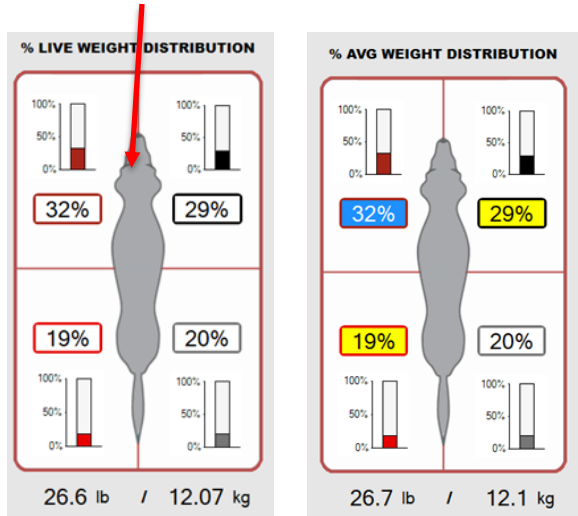
By simply clicking the check marks to the far left of the table, the user has the option to override system exclusions.

- A captured sample can be removed by clicking the  to the right of the sample line, which will update the averaged data collected in the Limb Avg Samples box.



This screenshot shows a sample table with columns LF, RF, LR, RR, and WT. The first row shows values 30, 31, 19, 20, 25.4. A red 'X' icon is visible to the right of the row. A confirmation dialog box is open, asking 'Are you sure to delete this sample?' with 'OK' and 'Cancel' buttons. A red arrow points to the 'X' icon.

- At the completion of capturing/editing samples, with pet removed from scale, click on the [Dog image] to display Averaged Captured Samples on the Weight Distribution panel.



Color highlighted quadrants are visual cues that suggest weight bearing is outside normal canine range.

30% on each forelimb and 20% on each hindlimb
[30RF/30LF/20RR/20LR]

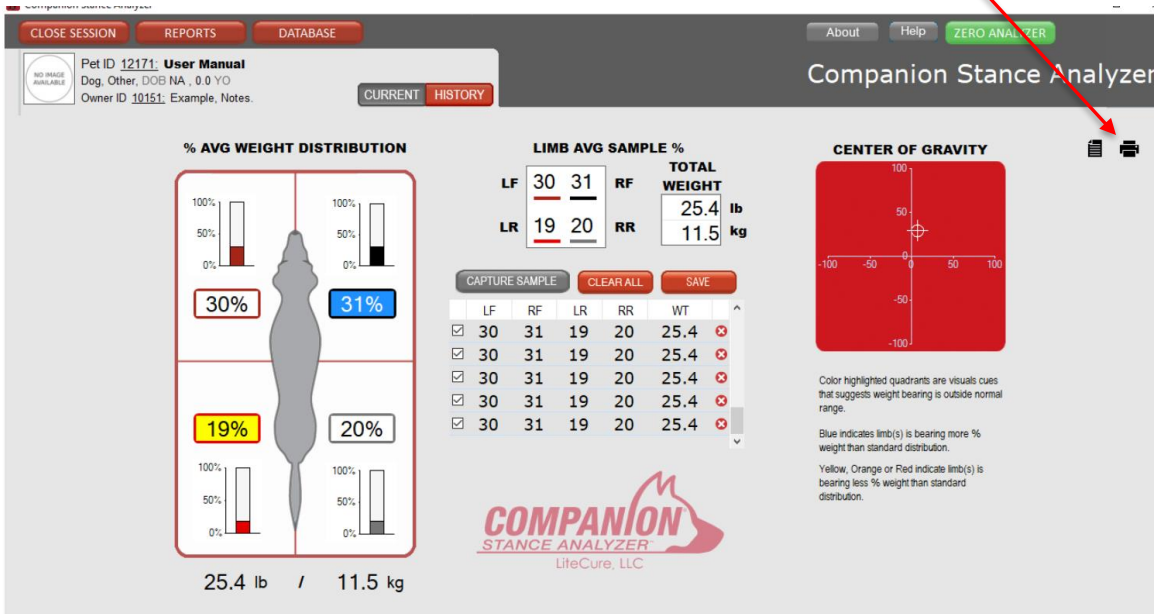
- = any % above standard distribution
- = 1% less than standard distribution (i.e. 29% for forelimbs, 19% for hindlimbs)
- = 2% less than standard distribution
- = 3+% less than standard distribution

NOTE: Clicking on the [Dog image] will prevent the active scale data from being displayed on the Weight Distribution panel or from capturing samples.

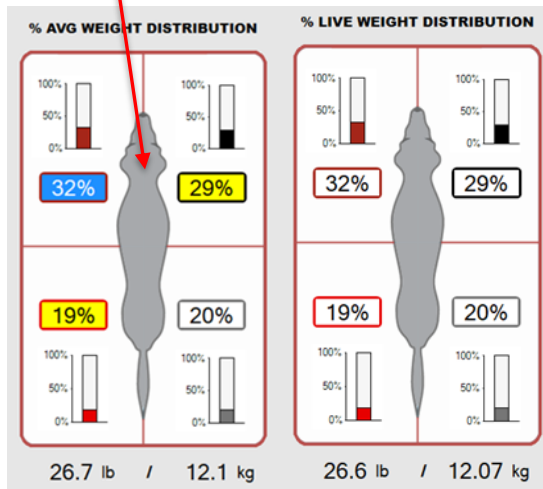
- The Limb Average Sample percentage is displayed on the Weight Distribution panel.

LIMB AVG SAMPLE %				TOTAL WEIGHT		
LF	32	29	RF	26.7 lb 12.1 kg		
LR	19	20	RR			
CAPTURE SAMPLE CLEAR ALL SAVE						
LF	RF	LR	RR		WT	
<input checked="" type="checkbox"/>	32	29	19	20	26.7	✕
<input checked="" type="checkbox"/>	32	29	19	20	26.8	✕
<input checked="" type="checkbox"/>	32	29	19	20	26.8	✕
<input checked="" type="checkbox"/>	32	29	19	20	26.8	✕
<input checked="" type="checkbox"/>	32	29	19	20	26.7	✕

- Click on the "Print" icon: This will save a screen shot which can be printed to a local printer or to a PDF file on the hard drive.



- To return to the active scale data on the Weight Distribution panel, click on the "Dog" image on the Weight Distribution panel. The Weight Distribution panel returns to active scale display.



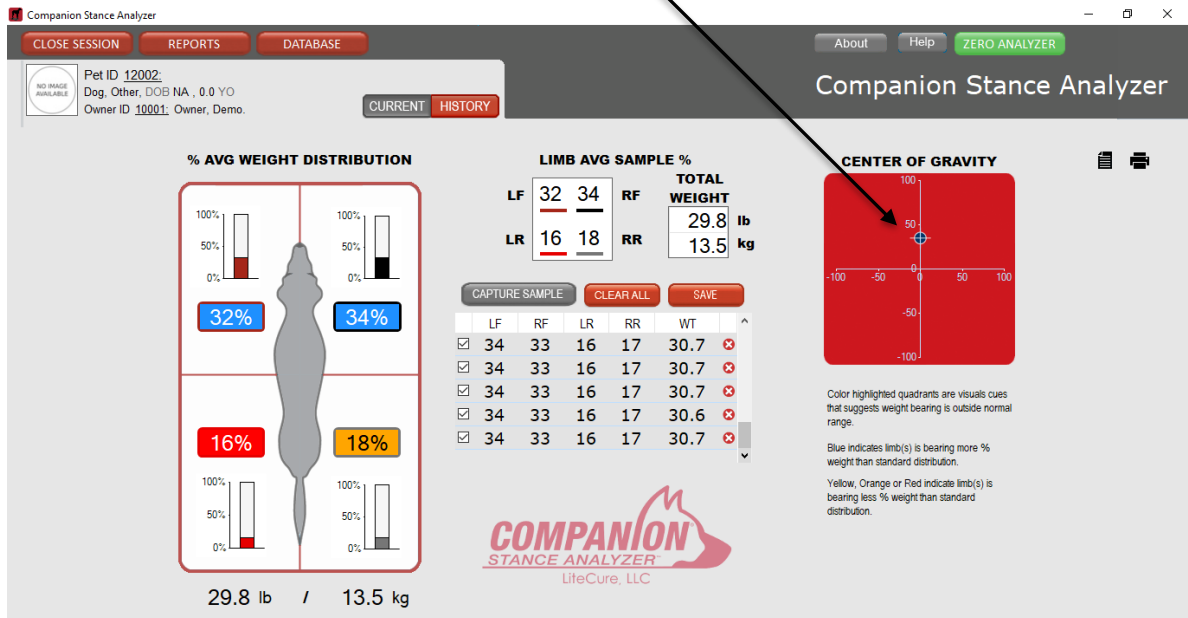
- Click **CLEAR ALL** if you would like to remove all lines of data that have been collected and averaged.



NOTE: If you want to keep the Avg Captured Samples and/or the total weight (WT), do not **CLEAR ALL** before saving the samples.

Center of Gravity

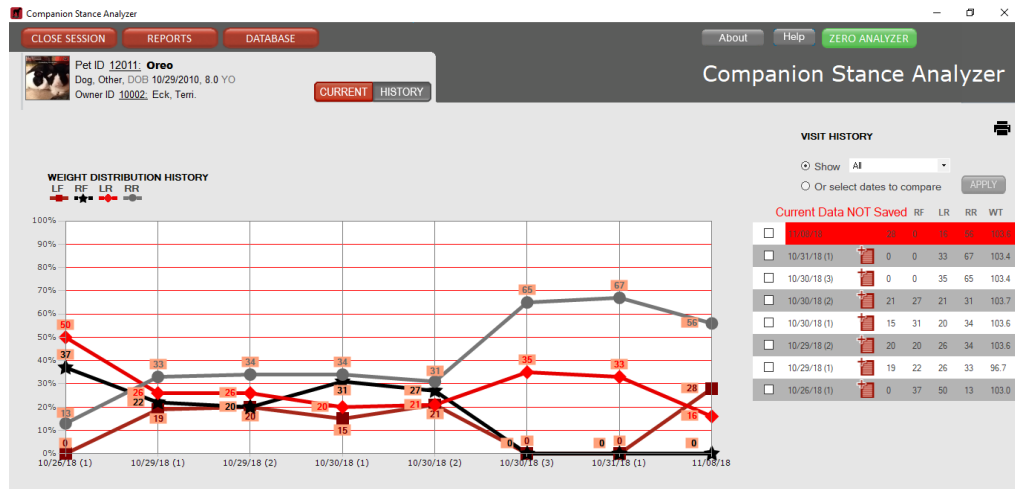
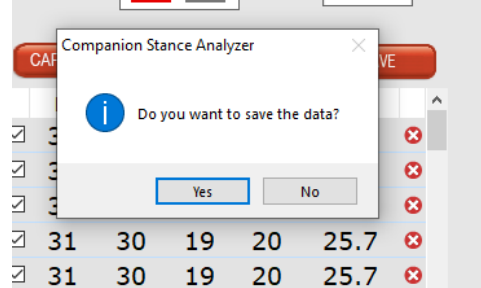
- The Center of Gravity graph will display one blue dot that will be actively moving in real time while the patient is standing on the Stance Analyzer platform.



7. SAVING DATA

- To save the patient's data while in an open session, click the **SAVE** button above the lines of data. The App will prompt: "Do you want to save the data?" Click [Yes].

- If the **CLOSE SESSION** button is selected before saving the patient's data, the App will prompt: "Do you want to save the data?" Click [Yes].



NOTE: On the History tab, all unsaved entries listed in the Visit History list will be highlighted in red as "Current Data NOT Saved". You may return to the Current tab and Save the data.

8. REVIEWING DATA IN AN OPEN PATIENT RECORD

CURRENT TAB SECTION

- Limb Avg Sample %:** The four numbers shown in the box correlating with the LF, RF, LR and RR have been averaged from the line items of captured samples that were collected. These four numbers represent the percentage of weight the patient is bearing on each individual limb.

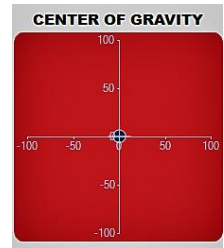
2. Total Weight: The numbers represent the average weight of the patient in lb. and kg.

LIMB AVG SAMPLE %				TOTAL WEIGHT	
LF	30	30	RF	25.5	lb
LR	20	20	RR	11.6	kg

NOTE: The weight in kg will not be shown in the “Visit History” section on the History Tab.

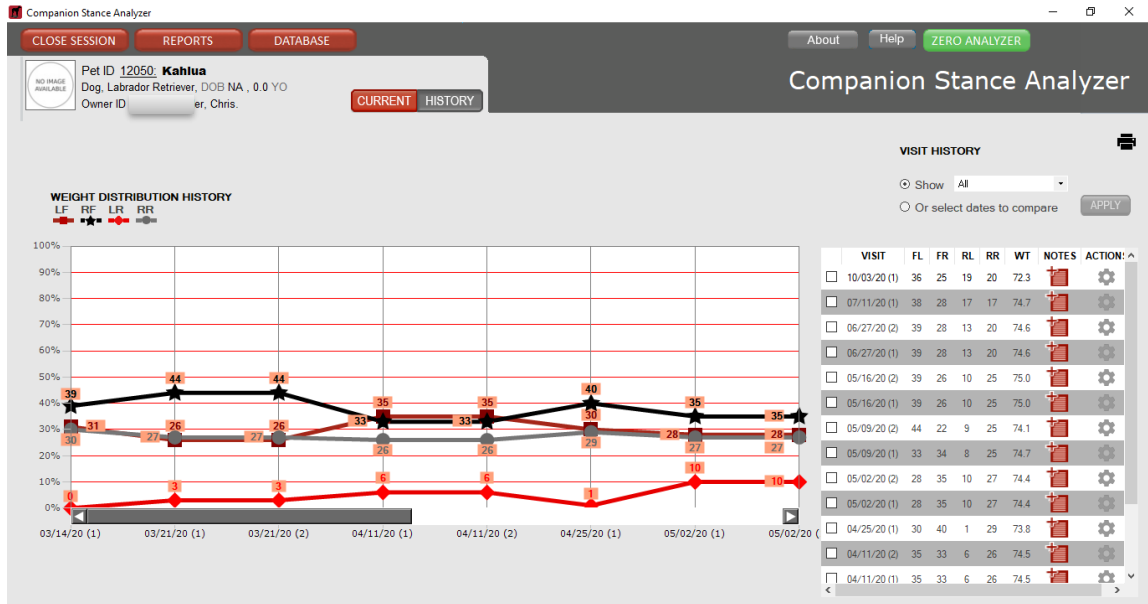
CENTER OF GRAVITY

1. The Center of Gravity graph is only active while the patient is standing on the platform. This enables the operator to view how the patient’s weight is shifting in real time, thus the data cannot be saved.



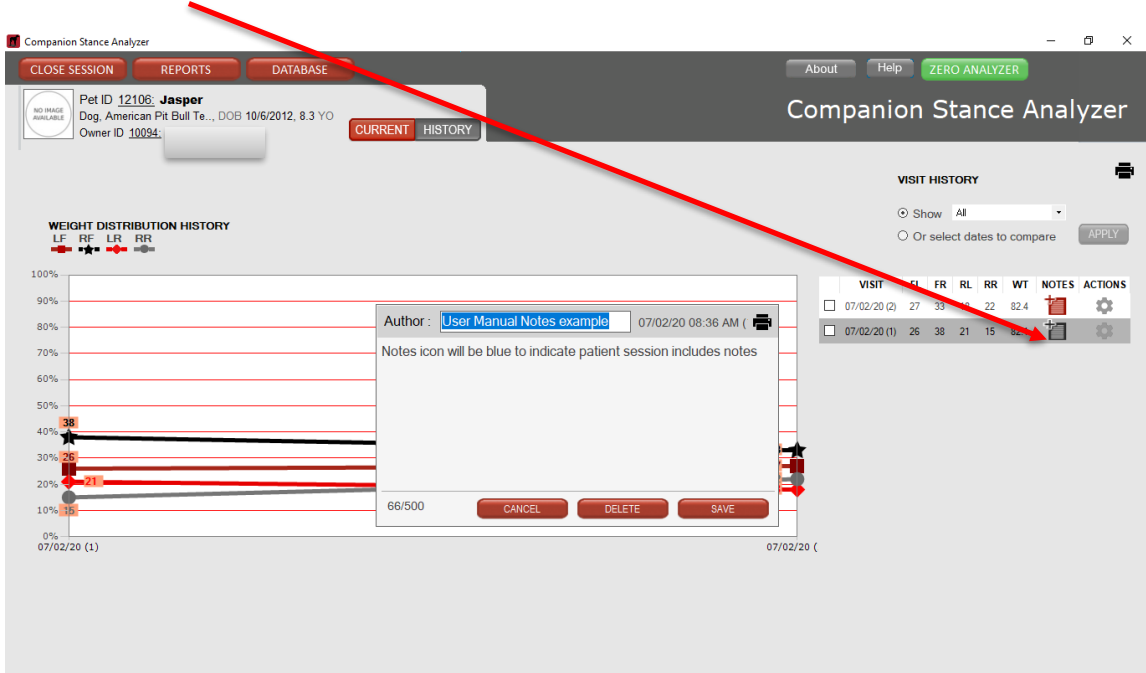
REVIEWING OPEN PATIENT SESSION DATA — HISTORY TAB

1. The line graph plots the four numbers that were averaged in the Avg Captured Samples Current Tab for each limb during standing weight bearing collection for each date or session, to visually track the patient’s progress.



PATIENT'S LEG	LINE COLOR	SYMBOL
Left Front (LF)	Dark Red	Square
Right Front (RF)	Black	Star
Left Rear (LR)	Red	Diamond
Right Rear (RR)	Gray	Circle

- Blue notes icon indicates patient session includes notes and can be viewed and edited by clicking on the icon.

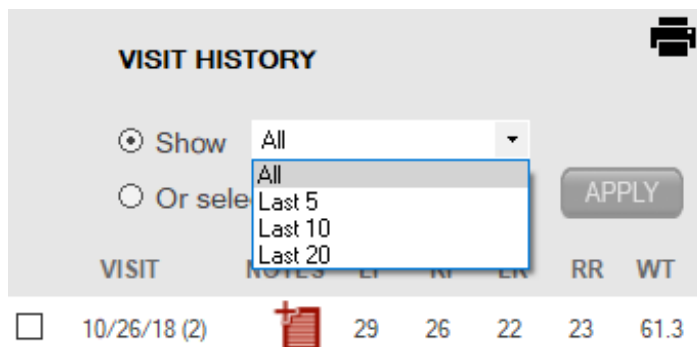


Patient notes for previous sessions can be added by clicking the red notes icon

- You can view the four averaged numbers plotted on the Weight Distribution History graph, total weight (in lb. only) and notes taken, by date, in the Visit History section to the right of the Weight Distribution History graph.

COMPARING HISTORICAL DATA FROM PREVIOUSLY SAVED DATA

- To View a pre-set number of dates or sessions, select [Show] and select one of the options from the dropdown menu and click **APPLY**. This will display the last selected dates or session on the Weight Distribution Graph.



2. To View specific dates or sessions, select [Or select dates to compare] and click **APPLY**. Check the boxes to the left to select the dates or sessions you would like to view on the Weight Distribution Graph.

VISIT HISTORY

Show
 Or select dates to compare **APPLY**

	VISIT	FL	FR	RL	RR	WT	NOTES	ACTIONS
<input type="checkbox"/>	10/29/20 (2)	35	26	21	18	70.3		
<input checked="" type="checkbox"/>	10/29/20 (1)	22	32	22	24	66.8		
<input type="checkbox"/>	10/26/20 (1)	35	28	17	20	69.6		
<input checked="" type="checkbox"/>	10/19/20 (1)	37	22	23	18	68.5		

EDITING HISTORICAL DATA FROM PREVIOUSLY SAVED DATA

1. To permanently delete a Patient from the database:
 - a. Open Owner record; select Edit tab, select Remove button for Pet to be deleted; you will receive a pop up “Are you sure you want to remove the pet?”

2. If a patient record is saved for the wrong patient, you can move the record by doing the following:
 - a. Select the Open Session tab and open Patient file that has the record to be moved.

Modify Record

Search for: Owner Pet

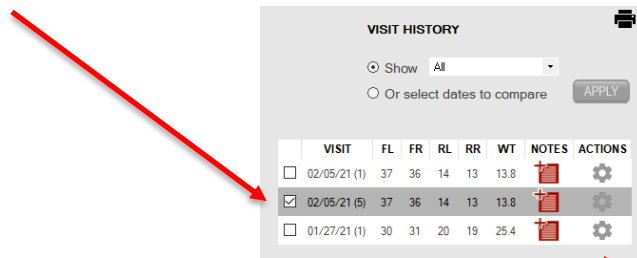
Name: Pet ID:

SEARCH **CREATE NEW** **REMOVE**

Pet 2	Hoop	#12054	Other	
Pet 3	Winston	#12072	Other	
Owner	Editing Data	#10153		
Pet 3	None for address ...	#12124	Other	
Owner	Editing Records	#10194		
Pet 1	Executive record	#12177	Other	
Owner	Example Notes	#10151		
Pet 1	User Manual	#12171	Other	
Owner	Figlio's Invention	#10013		
Pet 1	owner	#12019	Other	
Owner	History, Review	#10102		
Pet 1	Hoop	#12146	Labrador Retriever	
Owner	Feedback, Sandy	#10029		
Pet 1	Taker	#12029	Other	

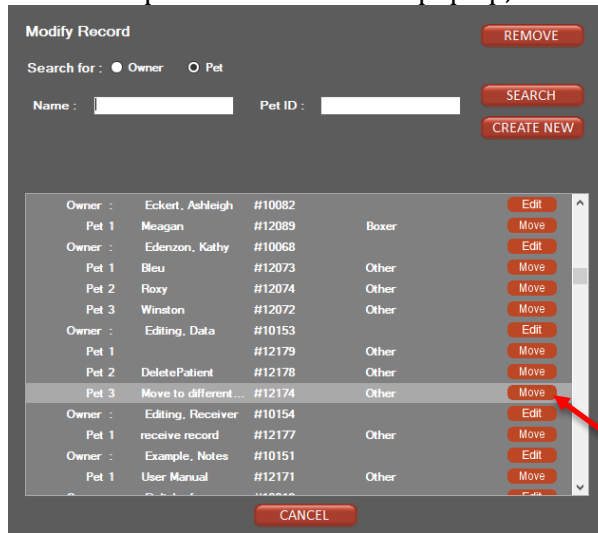
CANCEL

- b. Select the History tab, and click the visit in the Visit History table that you want to move;




click the gear icon;

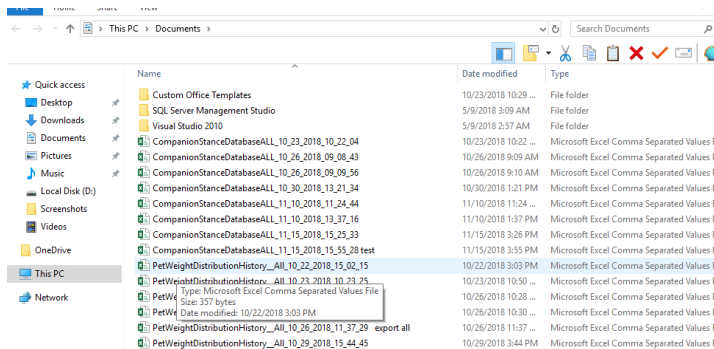
the entire patient data base will pop up;



select the patient to whom you want to move the record and click the Move button and the record will be move to the new patient


REVIEWING SAVED PATIENT DATA

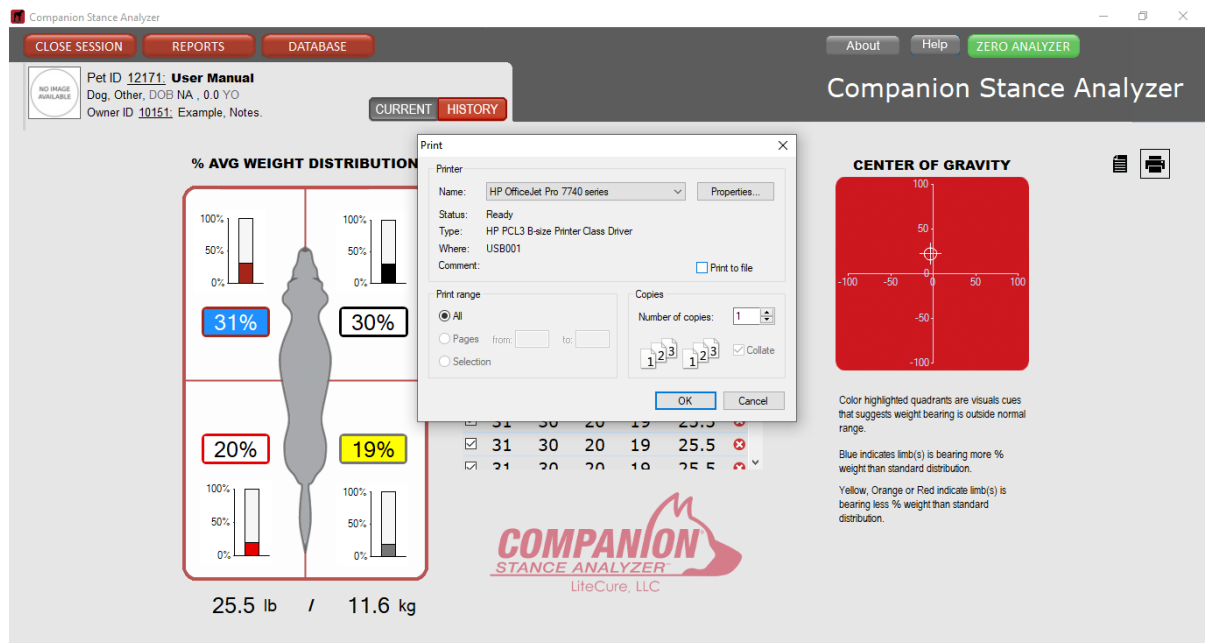
1. Right click on the Windows  icon in the lower left-hand corner of the computer screen
2. Click on Documents folder.
3. Select the Stance data or the name of another folder where data has been stored



PRINTING SAVED DATA



PRINTING SAVED DATA IN AN OPEN PATIENT RECORD

1. The print out will represent a screen shot for the particular screen printed.
2. Click  on the screen from which you want printed data.
3. Select the network printer connected.
4. Select [OK] to print

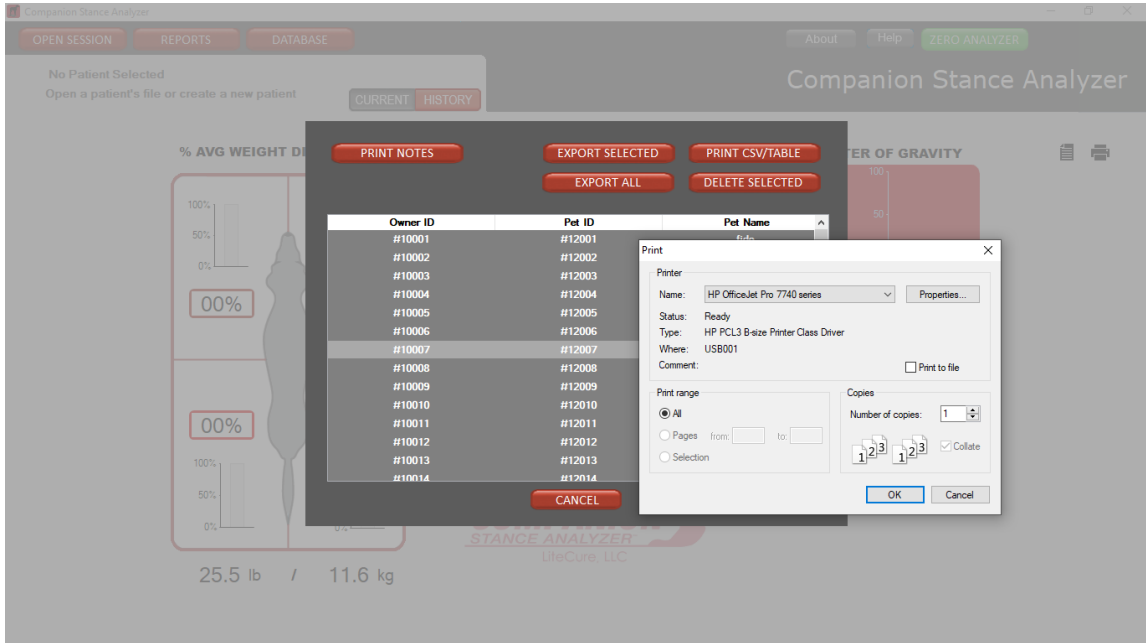


The screenshot shows the Companion Stance Analyzer interface. At the top, there are tabs for 'CLOSE SESSION', 'REPORTS', and 'DATABASE'. The patient information section displays 'Pet ID 12171: User Manual', 'Dog, Other, DOB NA, 0.0 YO', and 'Owner ID 10151: Example, Notes'. The main area features a silhouette of a dog with four bar charts showing weight distribution percentages: 31% (blue), 30% (black), 20% (red), and 19% (yellow). Below the silhouette, the weight is listed as '25.5 lb / 11.6 kg'. To the right, there is a 'CENTER OF GRAVITY' plot with a red background and a white crosshair. A 'Print' dialog box is open in the center, showing printer settings for 'HP OfficeJet Pro 7740 series'. The dialog includes fields for printer name, status, type, where, and comment, along with options for print range and number of copies. The 'OK' button is highlighted.

PRINTING SAVED DATA FOR ONE PATIENT VIA REPORTS TAB

1. The print out will show the “Pet Weight History” for each date or session a sample was collected for the patient selected.
2. Click reports tab. 
3. Click on the patient name so it is highlighted.
4. Click .
5. Select the network printer connected.

6. Select [OK] to print.



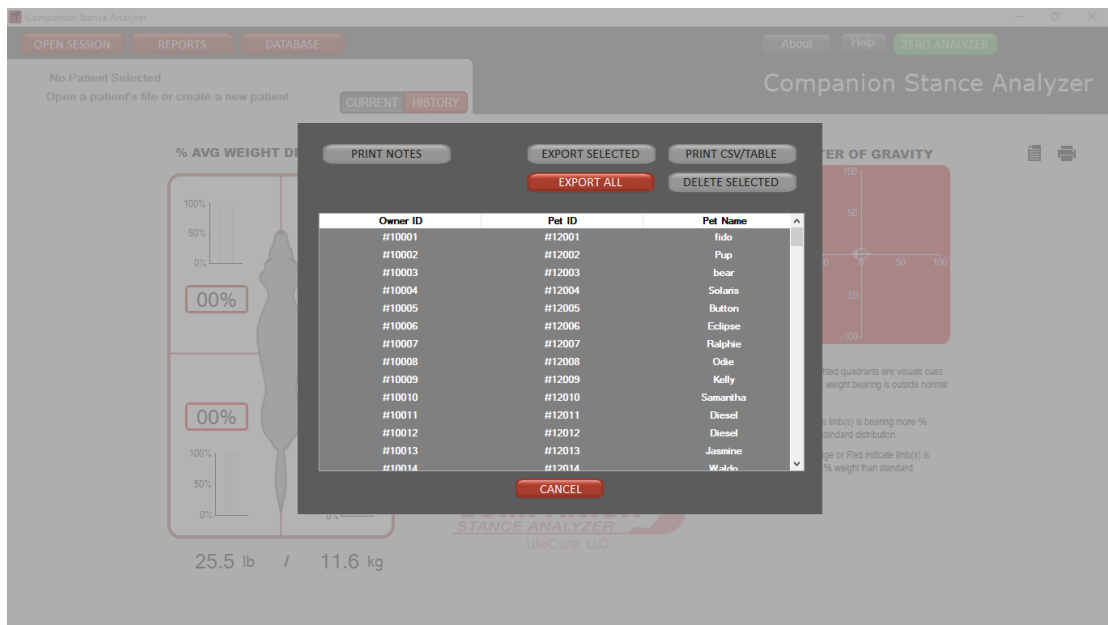
PRINTING SAVED DATA FOR MULTIPLE PATIENTS VIA REPORTS TAB

1. The print out will show the “All Weight Histories” for each patient within the date range selected.

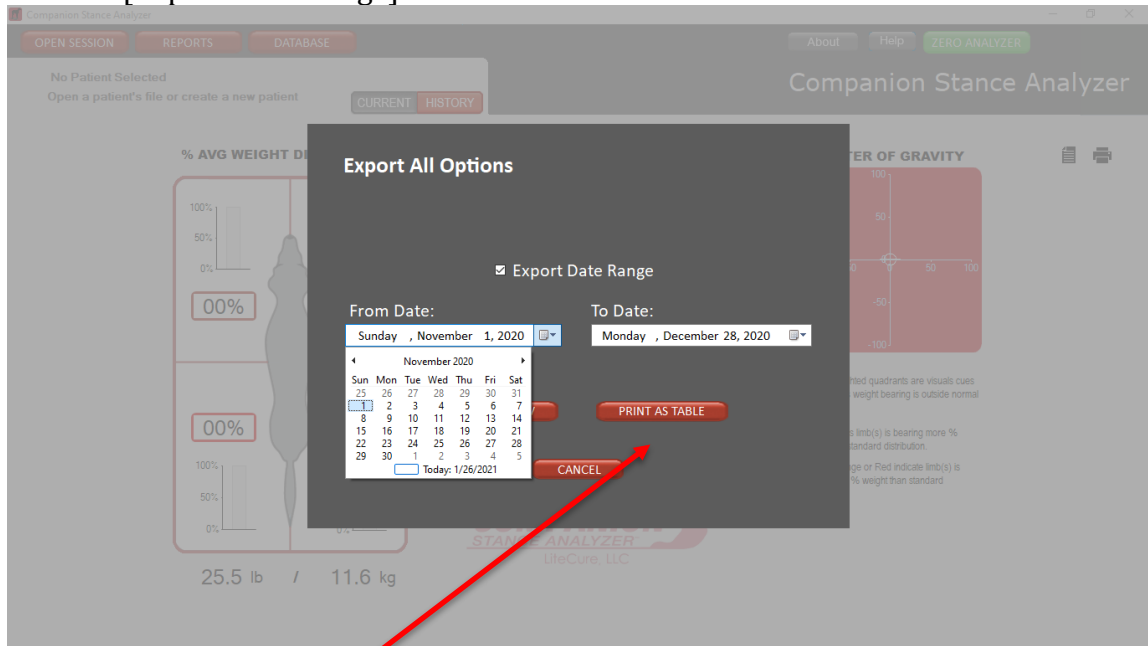
2. Click reports tab.



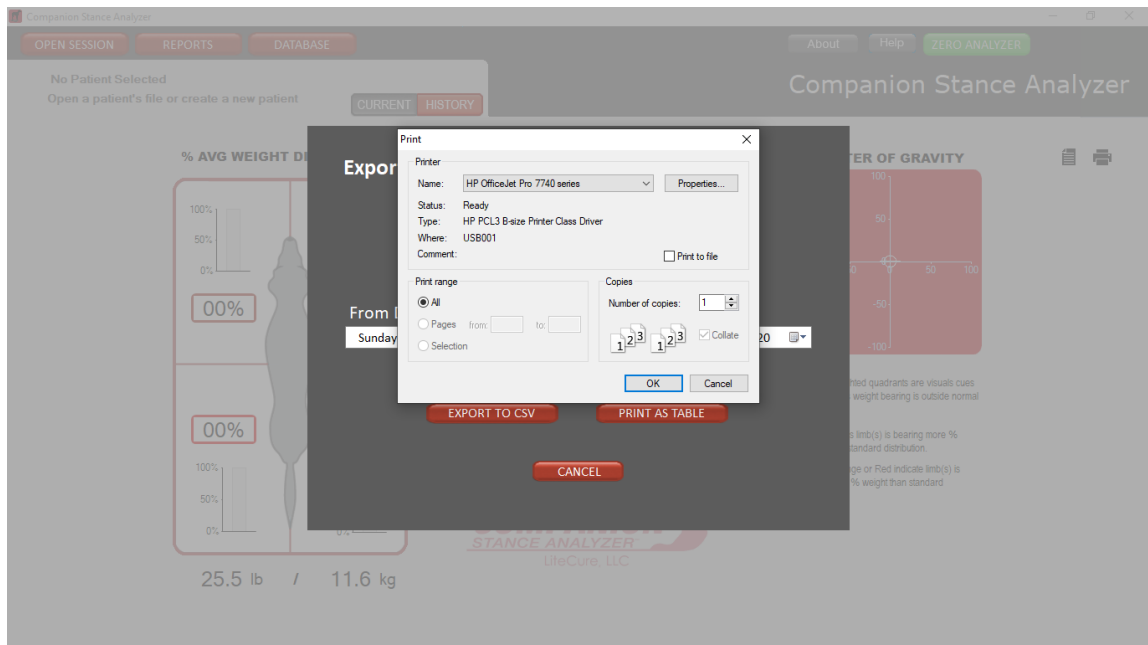
3. Click



- Click on [Export Date Range] box and select "From" and "To" Dates on the calendar



- Click **PRINT AS TABLE**.
- Select the network printer connected and select [OK] to print or select [Microsoft Print to PDF].



- Select [OK].

REPORT EXAMPLE

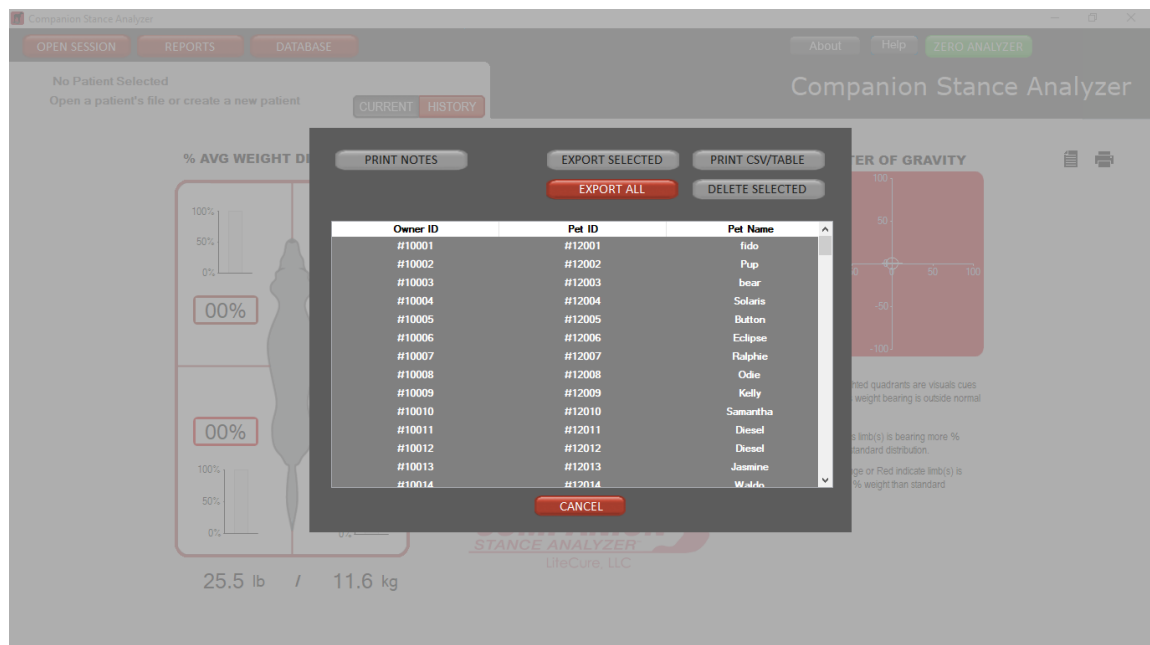
All Weight Histories from 2020-11-01 15:27:31Z to 2020-12-28 15:27:31Z											
PetId	Pet Name	First Name	Last Name	Visit	Batch	Left Front	Right Fron	Left Rear	Right Rear	Weight	
12056	Charlie	Jane	Doe	11/2/2020 10:53	1	28	40	32	0	13.7	
12161	Lizzie	Jane	Doe	11/2/2020 11:54	1	14	46	38	2	17.9	
12164	Elsie	Jane	Doe	11/2/2020 14:09	1	40	27	7	26	82.6	
12164	Elsie	Jane	Doe	11/2/2020 15:19	2	40	27	7	26	82.6	
12165	Zelda	Jane	Doe	11/3/2020 10:19	1	41	23	21	15	58.5	

Save to file of your choice.

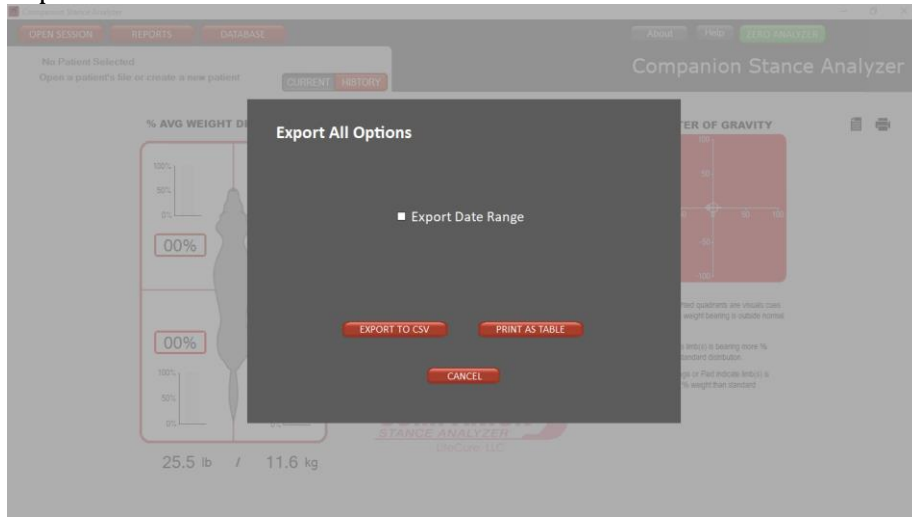
10. REPORTS TAB



1. Reports are available for the entire database or for specific patients.



2. Export to CSV documents on PC.



3. Save to file of your choice.

All Weight Histories from 2018-10-25 10:22:57Z to 2018-10-26 10:22:57Z										
PetId	Pet Name	First Name	Last Name	Visit	Batch	Left Front	Right Fron	Left Rear	Right Rear	Weight
12008	Tater	James	Lewis	10/26/2018 8:16	1	34	19	27	20	62.7
12009	Ink	James	Lewis	10/26/2018 8:24	1	33	24	10	33	48
12008	Tater	James	Lewis	10/26/2018 8:51	2	29	26	22	23	61.3

4. Print Report as Table (CutePDF Writer, Fax, Microsoft Print to PDF, Microsoft XPS Document Writer)

All Weight Histories from 2018-10-25 10:22:57Z to 2018-10-26 10:22:57Z - Page #1

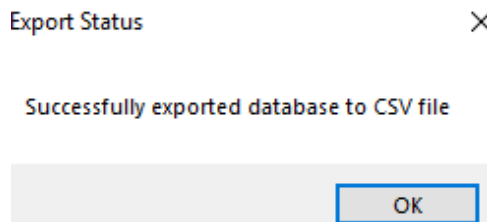
PetId	Pet Name	First Name	Last Name	Visit	Batch	Left Front	Right Front	Left Rear	Right Rear	Weight
12008	Tater	James	Lewis	10/26/2018 8:16:28 AM	1	34	19	27	20	62.7
12009	Ink	James	Lewis	10/26/2018 8:24:07 AM	1	33	24	10	33	48
12008	Tater	James	Lewis	10/26/2018 8:51:31 AM	2	29	26	22	23	61.3

5. Pet records can also be deleted.

11. DATABASE TAB

EXPORTING DATABASE

1. Export DB to CSV – click **EXPORT DB TO CSV** button; save to desired location.
2. The App will display " Export Status - Successfully exported database to CVS file" click [OK].



BACKING UP DATABASE

1. To Backup Database insert USB into laptop and click Backup Database button

BACKUP DATABASE

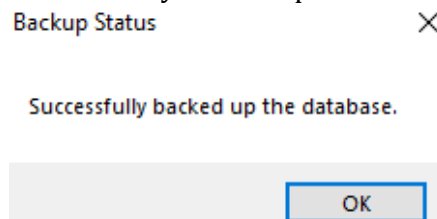


2. Click orange E:\ drive line which will turn gray.

3. Click gray Backup to USB

BACKUP TO USB

4. The App will display "Backup Status - Successfully backed up the database". Click [OK].



RESTORING DATABASE

1. To Restore Database, insert USB into laptop and click [Restore Database].

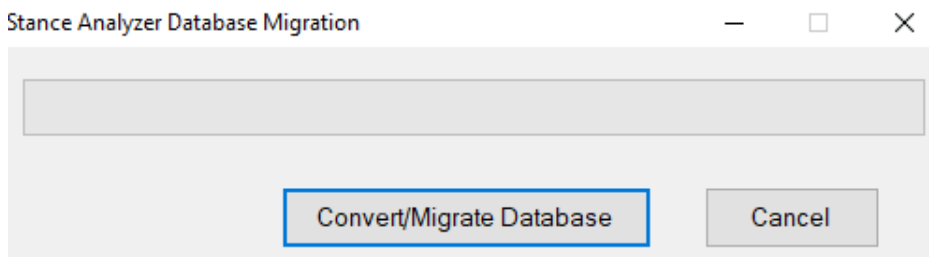
RESTORE DATABASE

2. Select [Migrate MS SQL] only if you have updated the software as per Companion Animal Health's instructions. If this step is attempted after new patient data as been added, you will lose any newly saved data.

3. Click Migrate MS SQL

MIGRATE MS SQL

4. Click [Convert/Migrate Database].



5. Click [Yes] to proceed with database migration. If Database Migration is performed after a software update and new data has been stored in the new Stance Analyzer Database, the newly stored data will be overwritten during the migration process.

6. Click [OK] when the Database Migration is completed.

12. CLEANING AND MAINTENANCE

Cleaning Stance Analyzer Platform Cover

1. The platform cover is water resistant and can be cleaned with a damp cloth and every day standard cleaning supplies.

Remote Control

1. To replace the battery, remove the right screw on the back of the remote control using a Phillips head screw driver.



WARNING: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

2. The remote uses a CR 2032 battery.




3. Remove the old battery and replace with the new battery.
4. Replace the back of the remote and replace the screw.

13. TROUBLESHOOTING – BEFORE CONTACTING CUSTOMER CARE

PROBLEM	SOLUTION(S)
Scale is not giving accurate readings or detects weight with nothing on scale.	Components should be securely connected. 1. Platform to Platform Control Module 2. Platform Control Module to USB receiver cable 3. USB receiver cable to laptop. Shut down and re-start Stance software Make sure patient is standing on all four quadrants Make sure Stance is on hard surface (not carpet)
Unable to capture samples	Click on the “Dog” image on the Weight Distribution panel to activate scale
Error message “The connection to the Stance Analyzer has failed.”	Make sure the Stance Analyzer is connected to left front USB port.
Remote does not send signal or does not register when pressed.	Check and replace battery making sure battery is installed with positive terminal facing up. Ensure Platform Control Module is within 5 feet of remote.
PC does not recognize Stance when plugged in.	Check the Stance connection to the PC. Components should be securely connected. 1. Platform to Platform Control Module 2. Platform Control Module to USB receiver cable 3. USB receiver cable to laptop. 4. Use a different USB Port.
One quadrant does not recognize weight.	Check connector from the Platform to the Platform Control Module. Screws should be tight. Check platform cord to make sure it has not been damaged.
Laptop running very slow; battery dies almost immediately when unplugged	Check and replace laptop battery.

Additional Help

1. Please click  at the top of the screen for access to the Stance Analyzer User Manual.
2. Contact Information
 For immediate assistance, contact LiteCure® Customer Care directly.
 Before you call, please have the following information so that Customer Care can provide you the highest level of service:
 - a. Customer Account Number: _____
 - b. Serial Number (SN): _____



The Serial Number (SN) of the device is found on the white labels located on the platform near the cable & connector and the bottom of the control box.

US and Canada: 1-877-627-3858 ext. 1500
International: 001-302-709-0408 ext. 1500
Fax: 302-709-0409
Email: customer.service@litecure.com
Mailing Address:
101 Lukens Drive, Suite A
New Castle, DE 19720

For Sales and Marketing, contact:
US and Canada: 1-877-627-3858
International: 001-302-709-0408
Email: info@companiontherapy.com

14. WARRANTY

1. Companion Animal Health (“Company”) warrants that the Stance Analyzer (“Product”) is free of defects in material and workmanship. This warranty shall remain in effect for two years (24 months) from the date of original customer or distributor purchase from Companion Animal Health. If this Product fails to function during the two-year warranty period due to a defect in material or workmanship, the company or the selling dealer will repair or replace this Product without charge within a period of thirty (30) days from the date on which the Product is returned to the Company or the dealer. All repairs to the Product must be performed by a service center certified by the Company. Any modifications or repairs performed by unauthorized centers or groups will void this warranty.
2. **This Warranty Does Not Cover:**
 - a. ANY MALFUNCTION OR FAILURE IN THE PRODUCT CAUSED BY PRODUCT MISUSE, BUT NOT LIMITED TO, DROPPING THE UNIT, RECEIVER, OR REMOTE AND FAILURE TO PROVIDE REASONABLE AND NECESSARY MAINTENANCE OR ANY USE THAT IS INCONSISTENT WITH THE PRODUCT USER MANUAL.
 - b. Replacement parts or labor furnished by anyone other than the Company.
 - c. Defects or damage caused by labor furnished by anyone other than the Company, the selling dealer or a certified Company service technician.
 - d. COMPANY SHALL NOT BE LIABLE IN ANY EVENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.
SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

3. To obtain service from Company or the selling dealer under this warranty:
A documented claim must be made within the warranty period to the Company or the selling dealer. Documented claims made to the Company should be sent to:

Email: customer.service@litecure.com

Telephone: **US and Canada:** 1-877-627-3858 ext.1500

International: 001-302-709-0408 ext. 1500

The Product must be returned to the Company or the selling dealer by the owner.

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state or location to location. The Company does not authorize any person or representative to create for it any other obligation or liability in connection with the sale of the Product. Any representation or agreement not contained in the warranty shall be void and of no effect.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OR MERCANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

Extended Warranty Plan

Companion® Animal Health offers an extended warranty for additional years beyond the Stance Analyzer Standard Warranty Plan. Please contact LiteCure® at 302.709.0408 or 877.627.3858 for US and Canada for details.

Notice:

The Standard and the Extended Warranty Plans will not apply to those products which have been:

- (i) Repaired or altered other than in accordance with the terms of this Agreement, or
- (ii) Abused, misused, improper handling in use, or storage, or used in an unauthorized or improper manner or without following written procedures supplied by Companion Animal Health, or
- (iii) Original identification markings, labels have been removed, defaced or altered, or
- (iv) Any other claims not arising directly from material defects in material or workmanship.

Special contracts or contracts for non-standard products may have modified terms of warranty and, in such cases; the terms as stated in the individual contract must be signed by the duly authorized officer of Companion Animal Health and will supersede the standard terms. Companion Animal Health will make final determination as to cause or existence of defect and, at its option, repair or replace the products which prove to be defective during the warranty period.

Products replaced under warranty will be warranted only for the balance of the warranty period from the original supplied equipment.

This warranty extends only to the original purchaser of the equipment from Companion Animal Health. The purchaser must notify Companion Animal Health within 15 days of first noticing the defect and promptly return the defective product upon receipt of RMA / SVO (service order) number(s) before expiration of the warranty period.

Products believed by purchaser to be defective shall be returned to Companion Animal Health with the transportation and insurance prepaid by purchaser. Repaired or replaced products will

be returned to purchaser by Companion Animal Health, FOB city destination within the Continental United States. Transportation beyond these limits will be charged to purchaser. The warranty set out in above paragraph is the exclusive warranty made by Companion® Animal Health and is in lieu of all other warranties (except for specific product performance warranties), whether written, oral, or implied, including any warranty of merchantability or fitness for a particular purpose, and shall be customer's sole remedy and Companion Animal Health's sole liability on contract or warranty of otherwise for the products.

This warranty shall not be modified or amended without the written approval of an officer of Companion Animal Health.

IN NO EVENT SHALL COMPANION ANIMAL HEALTH BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE FAILURE TO PERFORM UNDER THIS AGREEMENT OR THE FURNISHING, PERFORMANCE OR USE OF ANY GOODS OR SERVICES SOLD PURSUANT HERETO, WHETHER DUE TO BREACH OF CONTRACT, BREACH OF WARRANTY, NEGLIGENCE OR OTHERWISE.

15. REGULATORY INFORMATION

FCC – USA

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.



CAUTION – Modifications or changes to this equipment not expressly approved by LiteCure LLC may void the user's authority to operate the equipment.

NOTICE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult customer care, the dealer, or an experience radio/TV technician for help.

IC – CANADA

This device complies with Industry Canada’s license-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

DECLARATION OF CONFORMITY – EUROPE

Manufacturer:

LiteCure LLC
101 Lukens Drive, Ste. A
New Castle, DE 19720
United States of America
Tel: (302) 709-0408
Fax: (302) 709-0409

Product Name: Stance Analyzer

EUT: Stance Analyzer Remote (Transmitter)
Stance Analyzer Control Box (Receiver)

LiteCure, LLC hereby declares that the above-named Type I equipment conforms to the essential requirements of the European Union Directives 2014/53/EU on Radio Equipment and 2014/30/EU on Electromagnetic Compatibility. The following harmonized standards are those to which the product’s conformance has been verified:

- ETSI EN 301 489-1 V1.9.2 (2011-09) Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 1: Common technical requirements
- ETSI EN 301-489-3 V1.6.1 (2013-06) Electromagnetic compatibility and Radio spectrum Matters (ERM); ElectroMagnetic Compatibility (EMC) standard for radio equipment and services; Part 3: Specific conditions for Short-Range Devices (SRD) operating on frequencies between 9 kHz and 246 GHz

Per the criteria defined in the following harmonized test standards:

- EN 55022:2010 Information technology equipment – Radio disturbance characteristics – Limits and methods of measurement
- EN 61000-4-2:2008 Electromagnetic compatibility (EMC) - Part 4-2: Testing and measurement techniques - Electrostatic discharge immunity test
- EN 61000-4-3:2006 Electromagnetic compatibility (EMC) - Part 4-3: Testing and measurement techniques - Radiated, radio-frequency, electromagnetic field immunity test

This declaration is issued under the sole responsibility of the manufacturer.

Approved By:

Ruiqi Hu - Author	May 27, 2021 4:52 PM EDT	647059a1-e21d-4dd7-a5c3-06650b2fa691
Eric Rock - Quality	May 28, 2021 1:07 PM EDT	0e0d43b8-bb51-4b61-a343-c3a639a816d9
Nick Marengo - Reviewer	June 2, 2021 10:18 AM EDT	11156508-4dfc-4097-8793-b8e08bd9ea4f
Ruiqi Hu - Document Control	May 27, 2021 4:52 PM EDT	647059a1-e21d-4dd7-a5c3-06650b2fa691
Terri Eck - Reviewer	May 27, 2021 4:57 PM EDT	3517813a-0fb1-4e64-bb95-f6180f3ee4d6

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Terri Eck	January 28, 2019 7:00 PM EST	Not Available	0	Superseded